



# CANFORD HEATH INFANT and JUNIOR SCHOOLS

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TEACH Trust Poole

Trust Excellence Aspiration Collaboration Honesty

Article 29: Children have the right to develop their personality and talents to the full.

Monday 12<sup>th</sup> December 2022

Dear Parent/Carer,

I am pleased to inform you that the School Nursing team have a new text support service for parents/carers of children/young people aged 5-19. ParentLine 5-19 is available between 9am and 4pm during School Term times.

ParentLine is a confidential text messaging service offering advice from a member of the School Nursing team via text message for topics such as development, healthy eating, weight management, behaviour management, emotional health and wellbeing, toileting, sleep and more.

Should you require support with your child/young person please text **07312 263131** for advice from a member of the School Nursing team

How it works:

- Parent/carer sends a text message to the ParentLine 5-19 number.
- An automated reply confirms the message has been received.
- A trained healthcare professional from the School Nursing team will respond to the message between 9am and 4pm Monday to Friday (Excluding weekends, bank holidays and School Holidays) within 24 working hours.

I hope you find this new service from the School Nursing team valuable.

Kind regards,

Mrs Rachel Cobb  
Pastoral Care Worker



Canford Heath Infant School Canford Heath Junior School



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